

# Academy rules:



## Clothing and Footwear

For training, you need light, comfortable sportswear and flat-soled tennis shoes. We recommend buying tennis-specific shoes, as they are ideal for movement on the court. Don't forget a cap in sunny weather. We provide rackets and balls.



## Reservation

To reserve a session, contact us on WhatsApp or Instagram. The first session for a new member is 100% prepaid. Payment for subsequent sessions is made at the end of the month based on an invoice.



## Cancellation

The advantage of our academy is that you don't pay for a trimester or semester in advance, but only for sessions you attend. If you need to cancel a session due to health or personal reasons (travel/vacation), you must notify us in advance (24h prior). You will receive a replacement session.

# About Cancellation

"A substitute training session" is an option we offer if you are unable to attend your scheduled training.

1. If you inform us **about your absence in advance** (24h prior), we will offer you a **replacement training session\*** at another time to ensure you don't miss out on content and progress.
2. If you don't inform us about your absence in advance, this session is considered unattended, and no part of the fee is refundable.
3. If the weather is bad and we cancel the session, we will notify you in advance. You will receive a replacement session.

\*Replacement sessions are valid for six months.

